

Criteria: 5

Key indicator: Student Support

Matric No.:5.1.4

**Annual report of the committee
motioning the activities and
number of grievances redressed
to prove timely redressal of the
grievances**



Mobile: 094191 – 02359

OFFICE OF THE PRINCIPAL

Tele & Fax – 0191 – 2435158

GOVT. COLLEGE FOR WOMEN GANDHINAGAR, JAMMU

Constituent College of Cluster

University of Jammu

E-mail: principal@gcwgandhinagar.com



TABLE OF CONTENTS

5 Annual Report of the Committee monitoring the activities and number of grievances redressed to prove timely redressal of the grievances

S.NO.	CONTENT	PAGE NO.
1.	Annual Report of Anti Ragging Committee(2018-2023)	2-8
2.	Annual Report of Internal Complaint Committee (2018-2023)	9-14
3.	Annual Report of Grievance Redressal Committee (2018-2023)	15-26
4.	Action Taken Report Report of Grievance Redressal Committee (2018-2023)	27-39



Dupli



GOVT. COLLEGE FOR WOMEN
GANDHINAGAR JAMMU



Anti-Ragging Committee
ANNUAL REPORT
2018-2023

Handwritten signature



GOVT. COLLEGE FOR WOMEN
GANDHINAGAR JAMMU



Anti-Ragging Committee Squad Report

Session: 2018-2019


To prevent the menace of ragging and maintaining healthy interpersonal relations among the students in the college campus of GCW, Gandhinagar, Jammu, the Anti- Ragging squad has been activey functioning. It is hereby informed by the undersigned that during the period 2018-2019 no case of ragging was filed, neither found in the college premises by anti-ragging squad constituted by the college administration.

Squad Members

1. Prof. Renu Sehgal 

2. Prof. Mala Bhasin 

3. Prof. Kamlesh Slathia 


Principal
Govt. College for Women
Gandhi Nagar, Jammu.



GOVT. COLLEGE FOR WOMEN GANDHINAGAR JAMMU



Anti-Ragging Committee Report Session: 2019-2020

The Anti-Ragging Committee was established to ensure the prevention of ragging incidents and promote a safe and harmonious environment within the institution. The committee comprised dedicated members from various departments who worked diligently to create awareness, implement preventive measures, and address any reported cases of ragging.

The academic session 2019-2020 saw a commendable achievement as no instances of ragging were reported, reflecting the institution's resolute commitment to maintaining a safe and respectful campus environment. The year progressed smoothly, underscored by collaborative efforts among students, faculty, and staff, which contributed to a successful and ragging-free academic session.

Despite the unique circumstances and challenges presented by the COVID-19 pandemic, the Anti-Ragging Committee is pleased to report that no cases of ragging were reported during the entire academic session 2019-2020.

Handwritten signature

Handwritten signature
Principal
Govt. College for Women
Gandhi Nagar, Jammu.



GOVT. COLLEGE FOR WOMEN GANDHINAGAR JAMMU



Anti Ragging Committee Report

Session: 2020-2021

Introduction: The Anti-Ragging Committee presents its report for the academic session 2019-2020, which coincided with the challenging times of the COVID-19 pandemic. The committee's primary objective is to ensure a safe and respectful environment for all students and to prevent any incidents of ragging within the institution.

COVID-19 Impact: The academic session 2020-2021 was marked by unprecedented circumstances due to the COVID-19 pandemic. The pandemic led to significant changes in the way education was delivered, with a shift towards remote and online learning. This altered the dynamics of student interactions and posed new challenges for maintaining a ragging-free environment.

Absence of Ragging Cases: Despite the unique circumstances and challenges presented by the COVID-19 pandemic, the Anti-Ragging Committee is pleased to report that no cases of ragging were reported during the entire academic session 2020-2021. The absence of such incidents during these trying times reflects the dedication of the institution's staff, faculty, and students towards upholding a culture of respect, understanding, and cooperation.

[Signature]
Principal
Govt. College for Women
Gandhi Nagar, Jammu.

[Signature]
Convenor



GOVT. COLLEGE FOR WOMEN GANDHINAGAR JAMMU



Anti-Ragging Committee Report

Session: 2021-2022

Government College for Women Gandhinagar, Jammu has taken significant steps to prevent ragging and foster healthy interpersonal relations among its students. To achieve this, the college has established an Anti Ragging Committee, which has been actively functioning and ensuring a safe and inclusive campus environment.

In the academic year 2021-2022, the college took extensive measures to inform all students about the anti-ragging policies and guidelines. This crucial information was conveyed to the students through the college prospectus, ensuring that it reached a wide audience. The prospectus served as a comprehensive source of information, emphasizing the college's commitment to maintaining a ragging-free environment.

Recognizing the importance of individual commitment in eradicating ragging, the college administration required all students to fill out an anti-ragging affidavit form. This form was submitted along with the college application forms, signifying each student's commitment to upholding the principles of a ragging-free campus. By making the submission of the affidavit mandatory, the college demonstrated its determination to create a secure and welcoming atmosphere for all.

Handwritten signature

As a result of the rigorous anti-ragging measures and the collective effort of the college community, the academic year 2021-2022 witnessed no reported cases of ragging on the campus. This achievement is a testament to the effectiveness of the Anti Ragging Committee and the commitment of the college students in upholding the values of respect and harmony. It reflects the positive impact of awareness campaigns and the strong stance taken against ragging by the college administration.

Handwritten signature
Convenor

Handwritten signature
Principal
Govt. College for Women
Gandhi Nagar, Jammu



GOVT. COLLEGE FOR WOMEN GANDHINAGAR JAMMU



Anti-Ragging Committee Report

Session: 2022-2023

The college has established an Anti-Ragging Committee, which has been actively operating to ensure a safe and inclusive campus environment. In the academic year 2022-2023, the college took comprehensive steps to educate all students about its anti-ragging policies and guidelines. This vital information was disseminated to students through the college prospectus, ensuring widespread awareness. The prospectus served as a comprehensive source of information, highlighting the college's unwavering commitment to maintaining a campus free from ragging.

Recognizing the significance of eradicating ragging, the college administration mandated that all students complete an anti-ragging affidavit form. This form was required to be submitted alongside the college application forms, symbolizing each student's dedication to upholding the principles of a ragging-free campus. By making the submission of the affidavit compulsory, the college demonstrated its resolute determination to establish a secure and hospitable atmosphere for everyone.

Thanks to the rigorous anti-ragging measures and the collaborative efforts of the college community, there were no reported cases of ragging on the campus during the academic year 2022-2023. This accomplishment underscores the effectiveness of the Anti-Ragging Committee and the commitment of the college's students to preserving values of respect and harmony. It reflects the positive impact of awareness campaigns and the strong stance taken by the college administration against ragging.

[Handwritten Signature]

Principal

**Govt. College for Women
Gandhi Nagar, Jammu.**

[Handwritten Signature]
Convener



GOVT. COLLEGE FOR WOMEN
GANDHINAGAR JAMMU



INTERNAL COMPLAINTS COMMITTEE
(ICC) REPORT
2018-2023

Handwritten signature



GOVT. COLLEGE FOR WOMEN GANDHINAGAR JAMMU



Annual Report (2018-19)

Committee Against Sexual Harrassment(CASH)

The annual report of the Committee Against Sexual Harassment (CASH) of Government College for Women, Gandhinagar, Jammu, for the academic year 2018-19 indicates no reported cases of sexual harassment in the college. This positive outcome reflects the effectiveness of preventative measures implemented by the college, such as awareness campaigns and the promotion of a safe and respectful environment for all students. The committee acknowledges the commitment of the college community in fostering a supportive atmosphere, where students feel comfortable and confident in reporting any incidents of harassment. The report encourages ongoing efforts to maintain these standards and promote a safe educational environment for all students.

Principal
Govt. College for Women
Gandhinagar, Jammu.

Convenor




GOVT. COLLEGE FOR WOMEN GANDHINAGAR JAMMU



Annual Report (2019-20)

Committee Against Sexual Harrassment(CASH)

The annual report of the Committee Against Sexual Harassment (CASH) for the academic session 2019-20 highlights a commendable absence of reported cases of sexual harassment in the college. This accomplishment reflects the continued success of the college's preventative measures, including sustained awareness campaigns and the creation of a supportive and respectful environment for all students. The committee expresses its appreciation for the active participation of the college community in fostering a safe and inclusive atmosphere, where students feel empowered to report any incidents of harassment. The report encourages the institution to maintain these proactive measures and uphold its commitment to providing a secure learning environment for all students.


Principal
Govt. College for Women
Gandhinagar, Jammu.


Convenor, CASH

Govt. P.G. College for Women, Gandhi Nagar, Jammu

ANNUAL REPORT

Policy Document CASH Committee

1. Prof. Sujata Slathia
2. Prof. Anjana gupta
3. Prof. Kiran kalra
4. Prof. ShakunMahajan

1. It is a matter of great satisfaction that no case of sexual harassment has been reported on the college campus since its inception.

2. The college has well organised mechanism and a committee for the purpose that constantly provides counselling regarding the consequences of sexual harassment on the campus or outside the campus.

3. CCTV cameras have also been installed in the campus to check any suspicious activity. Submitted to the Principal for her approval.

1. *Sujata*
2. *[Signature]*
17/3/21
3. *Kiran*
4. *Shakun*

[Signature]
Principal

Principal
Govt. College for Women
Gandhi Nagar, Jammu



GOVT. COLLEGE FOR WOMEN GANDHINAGAR JAMMU



Annual Report (2021-22)
Internal Complaints Committee(ICC)

The committee is pleased to inform that the annual report for the academic session 2021-22 of the Internal Complaints Committee of Government College for Women, Gandhinagar, Jammu reveals no reported cases of sexual harassment within the college. The committee commends the college community for fostering a safe and inclusive environment where students feel empowered to raise their concerns without fear of harassment. The report underscores the importance of maintaining this positive momentum to ensure a secure and respectful educational environment for all students.

[Handwritten Signature]

Principal
Govt. College for Women
Gandhinagar Jammu.

[Handwritten Signature]

Convenor, ICC



GOVT. COLLEGE FOR WOMEN GANDHINAGAR JAMMU



Annual Report (2022-23)

Internal Complaints Committee(ICC)

The committee is pleased to report that for the academic session 2022-23, the Internal Complaints Committee recorded zero instances of reported sexual harassment. This accomplishment reflects the successful implementation of proactive measures such as ongoing awareness campaigns, friendly and safe environment for students. The committee remains committed to upholding a zero-tolerance policy towards sexual harassment and will continue its efforts to ensure the well-being and safety of every student in the college


Principal
Govt. College for Women
Gandhinagar, Jammu.


Convenor, ICC



GOVT. COLLEGE FOR WOMEN
GANDHINAGAR JAMMU



GRIEVANCE REDRESSAL COMMITTEE
ANNUAL REPORT
2018-2023

[Handwritten signature]

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

Annual Report of Grievance Redressal Committee (2018-19)

Number of Grievances	Number of Complainants	Nature of Grievances	Recommendations/Redressal
7 (Seven)	62 (sixty two)	<p>Students' Support and Services:</p> <ul style="list-style-type: none"> *Malfunctioning of Water Purifier in Arts Block *Leaking taps and blocked drains in washrooms <p>Infrastructural issues:</p> <ul style="list-style-type: none"> *Non-functional fans in classrooms *Broken Black-board in room no.14 of Arts Block *Broken window panes in the college <p>Academic and Recreational issues:</p> <ul style="list-style-type: none"> *Clash In time table *Repeat of tour destinations 	<p>On the recommendation of the committee, the College Development Committee was approached and instructed to get the water purifier as well as leaking taps and blocked drains in the washrooms repaired</p> <p>The Committee recommended that the College Development Committee be asked to get the repair work done as well as get the new black-board installed</p> <p>Matter was referred to the Time Table Committee for redressal.</p> <p>Matter was referred to the Tour and Picnic Committee to explore the possibility of new and safe tour destinations</p>

Committee Members:

- 1. Dr. Vasudha Chaudhari - *h-dhe*
- 2. Dr. Harjeet kour *Hm*
- 3. Prof. Sham Lal *Sham Lal*

Ashu Vashist
Dr. Ashu Vashist
Convenor

Koushal Samotra
Prof. (Dr.) Koushal Samotra
Principal
Govt. College for Women
Gandhi Nagar, Jammu.

(A Constituent College of Cluster University of Jammu)

Annual Report of Grievance Redressal Committee (2019-20)

Number of Grievances 4 (Four)	Number of Complainants 34 (Thirty four)	Nature of Grievances Infrastructural issues: *Inadequate number of desks in the classrooms *Broken window panes in the classrooms Safety issues: *Menace of stray dogs in the Hostel	Recommendations/Redressal Matter was referred to the College Development Committee on the recommendation of the Grievance Redressal Committee for necessary action. JMC was approached on the recommendation of the Committee and dogs were lifted.

Del

Committee Members:-

- 1. Dr. Seema Arora
- 2. Dr. Vasudha Chaudhari *V. Chaudhary*
- 3. Dr. Harjeet Kour *H. Kour*
- 4. Prof. Sham Lal *S. Lal*
- 5. Prof. Syed Shehna *S. Shehna*
- 6. Prof. Kiran Kalra *K. Kalra*

Submitted to Principal for approval and necessary action

Sujata
Dr. Sujata Slathia
Convenor

[Signature]
Dr. Ravinder Tickoo
Principal
Govt. College for Women
Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

Annual Report of Grievance Redressal Committee (2020-2021)

Number of Grievances	Number of Complainants	Nature of Grievances	Recommendations/ Redressal
2(Two)	30 (Thirly)	<p>Student Support and Services;</p> <p>Unclean and dirty washrooms</p> <p>Infrastructural issues;</p> <p>*Broken window panes in the classrooms</p>	<p>Frequent cleaning of washrooms was recommended and implemented</p> <p>The DPR of the ongoing repair process in the College includes the repair and replacement of window panes. The Committee recommends that it should be done at the earliest.</p>

Committee Members;-

- 1. Dr. Seema Arora
- 2. Dr. Vasudha Chaudhari *Handwritten signature*
- 3. Dr. Harjeet Kour *Handwritten signature*
- 4. Prof. Sham Lal *Handwritten signature*
- 5. Prof. Syed Shehna *Handwritten signature*
- 6. Prof. Kiran Kalra *Handwritten signature*

Submitted to Principal for approval and necessary action

Handwritten signature
 Prof. Sujata Slathia
 Convenor

Handwritten signature
 Dr. Sangita Nagari
Principal
Govt. College for Women
Gandhi Nagar, Jammu.

Annual Report of Grievance Redressal Committee (2021-2022)

S. No.	No. of Grievances	No. of Complainants	Nature of Grievance	Recommendation/Redressal
	14 (Fourteen)	84 (Eighty Four)	<p>Safety related issues:</p> <p>*Menace of stray dogs</p> <p>*Menace of wasps</p> <p>Students' Support and Services related issues:</p> <p>*Dearth of Xerox Facility in the College</p> <p>*Frequent Electricity cuts</p> <p>*Cleanliness of Washrooms</p> <p>*Non-Working of some fans in the classrooms.</p>	<p>* JMC was approached on the recommendation of Committee and dogs were lifted.</p> <p>*College Administration took the remedial measures in order to get rid of the wasps.</p> <p>On the recommendation of the Committee, the Library staff was directed to provide the Xerox facility to the students as well.</p> <p>*On the recommendation of the Committee, PDD was approached for the uninterrupted supply of electricity in the College during the working hours.</p> <p>*Frequent cleaning of washrooms was recommended by the Committee and was implemented.</p> <p>*Development Committee was approached on the recommendation of the Committee and the fans were repaired</p>



Committee Members:

- 1. Dr. Suman Charak Jamwal
- 2. Dr. Seema Arora
- 3. Dr. Vasudha Chaudhari
- 4. Prof. Harjeet kour
- 5. Prof Sham Lal
- 6. Prof. Kiran Kalra

Sujata
Dr. Sujata Slathia
Convenor,
Grievance Redressal Cell

[Signature]
Prof. (Dr.) Sangita Nagari
Principal, GCW Gandhinagar
Govt. College for Women
Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu
(A Constituent College of Cluster University of Jammu)

Annual Report of Grievance Redressal Committee (2022-2023)

Number of Grievances	Number of Complainants	Nature of Grievances	Recommendations/Redressal
42(Forty two)	429(Four twenty hundred nine) in addition, 3 complaints were received from the President of the College on behalf of all students of the College.	Infrastructural issues: *Inadequate number of desks in the classrooms * Dearth of seating benches in the open space in the College. *Broken window panes in the classrooms. *Inadequate as well as non-functional fans in the classrooms. *Demand for a well-equipped medical room preferably near the	Matter was referred to the College Development Committee on the recommendation of the Grievance Redressal Committee for necessary action.

		<p>main gate of the College</p> <p>Safety issues:</p> <p>*Menace of stray dogs and wasps in the College</p> <p>Student support and services</p> <p>*Non availability of spacious Girls Common Room in the College.</p> <p>*Need of a reading room, gym and indoor games in the Hostel.</p> <p>*Inadequate Xerox facility in the College.</p> <p>*Request to change the uniform and even allow the students to wear civil dress.</p>	<p>*JMC was approached on the recommendation of the Committee and dogs were lifted.</p> <p>*Construction of Girls Common Room is already under way. The Cell recommended that the construction agency be requested to expedite the process.</p> <p>*Matter referred to the Development Committee for necessary action.</p> <p>*The Committee recommended the installation of more Xerox machines in the College. The additional facility be created either through outsourcing or any other suitable means after suitable codal formalities.</p> <p>*To maintain the uniformity and code of conduct uniform has been made mandatory in the College. College Administration can take up this matter with the Vice-Chancellor of Cluster University.</p>
--	--	---	--

		<p>*Request for healthy lunch thali in the canteen at subsidised rates as well as addition of some more eat points.</p> <p>*Unclean washrooms and choked drainage system.</p> <p>*Non availability of stationery shop in the College.</p> <p>*Inadequate safe drinking water facility in the College</p> <p>*Frequent electricity cuts in the College.</p> <p>*Complaint regarding dearth of books as well</p>	<p>*Matter was referred to Canteen Committee for necessary action.</p> <p>*Head sweeper was instructed to get the washrooms cleaned, twice a day and deep cleansing be done weekly. Committee also recommended the installation of incinerators in washrooms for proper disposal of sanitary pads, thereby preventing choking.</p> <p>*Matter was referred to the Development Committee to identify suitable space in the College for setting up of stationery shop.</p> <p>* Matter was referred to the Purchase Committee for the installation of additional water coolers, about 4 to 5 with suitable water purification system at the earliest.</p> <p>*Matter be taken up with the PDD for providing special line in the College and also every classroom and Lab be provided with power back-up.</p> <p>*Committee recommended the addition of more books in the Library as per the requirement of the</p>
--	--	--	--

		<p>as seating capacity in the College library as well as regarding the cleanliness and discipline issues</p> <p>Academic Issues:</p> <p>*Extended Time Table of Sem II in Zoology Major</p>	<p>complainants and also the Library Committee was asked to resolve the issues related to cleanliness and discipline.</p> <p>Matter has been referred to the Time Table Committee for necessary action.</p>
--	--	--	---

Committee Members

- 1. Prof. Harjeet Kour *Harjeet*
- 2. Prof. Nargis Neelofer *Nargis*
- 3. Prof. Anju Koul *Anju*
- 4. Prof. Shakun Mahajan *Shakun*
- 5. Prof. Nitasha Sawhney *Nitasha*
- 6. Prof. Shaista Ajaz *Shaista*
- 7. Prof. Kiran Kalra *Kiran*

Vasudha
 Prof. Vasudha Chaudhari
Convenor

Minu Mahajan
 Prof. Minu Mahajan
 Govt. College for Women
 Gandhi Nagar, Jammu.
Principal



GOVT. COLLEGE FOR WOMEN
GANDHINAGAR JAMMU



GRIEVANCE REDRESSAL COMMITTEE
ACTION TAKEN REPORT

[Handwritten signature]

Govt. College for Women, Gandhi Nagar, Jammu




(A Constituent College of Cluster University of Jammu)

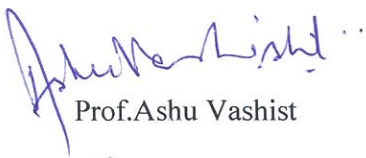
Session 2018-29

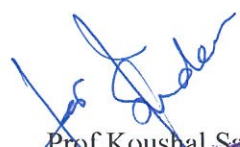
Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 23-09-2018

S No.	Grievance	Action Taken
1	Malfunctioning of water purifier in Arts Block	Water Purifier was repaired
2.	Broken window panes in the College	Repair process has been initiated
3.	Repetition of Tour destination	Matter under active consideration of Tour and Picnic Committee and College Presidium has been asked to give suggestions

Committee Members

- 1. Dr. Vasudha Chaudhari 
- 2. Dr. Harjeet Kour 
- 3. Prof. Sham Lal 


 Prof. Ashu Vashist
 Convenor


 Prof. Koushal Samotra
 Principal
 Govt. College for Women
 Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

2018-19

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 20-02-2019

S no.	Grievance	Action Taken
1.	Leaking taps and blocked drains in washrooms.	Taps have been repaired and blockage has been removed.
2.	Broken blackboard in Room No. 14 of Arts block.	Blackboard has been changed
3.	Non-working of fans in the classrooms.	Fans has been repaired
4.	Clash in timetable.	Clash was sorted out by the Timetable Committee.

Committee Members

- 1. Dr. Vasudha Chaudhari *[Signature]*
- 2. Dr. Harjeet Kour *[Signature]*
- 3. Prof. Sham Lal *[Signature]*

[Signature]
 Prof. Ashu Vashist
 Convenor

[Signature]
 Prof. K. Samotra
 Principal
 Govt. College for Women
 Gandhi Nagar, Jammu

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

Session 2019-20

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 04 12 2019

S No.	Grievance	Action Taken
1.	Broken window panes	Repair process has already been initiated.
2.	Inadequate no. of desks in the Classrooms	Broken desks have been repaired and installed.
3.	Menace of dogs in the Hostel	JMC was approached and dogs have been lifted

Committee Members

- 1. Dr. Seema Arora
- 2. Dr. Vasudha Chaudhari *[Signature]*
- 3. Dr. Harjeet Kour *[Signature]*
- 4. Prof. Sham Lal *[Signature]*
- 5. Prof. Syed Shehna *[Signature]*
- 6. Prof. Kiran Kalra *[Signature]*

[Signature]
Dr. Sujata Slathia

Convenor

[Signature]
Dr. Ravinder Tickoo
Principal
Govt. College for Women
Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

Session 2020-21

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the meeting submitted by the Committee on 25-02-2021

S No.	Grievance	Action taken
1.	Unclean and dirty washrooms.	Cleanliness of the washrooms has been ensured
2.	Broken window panes	Repair and renovation process that includes the repair and installation of window panes also, is underway in the College

Committee Members

1. Dr. Seema Arora

2. Dr. Vasudha Chaudhari *V. Chaudhari*

3. Dr. Harjeet Kour *H. Kour*

4. Prof. Sham Lal *Sham Lal*

5. Prof. Syed Shehna *Shehna*

6. Prof. Kiran Kalra *Kiran Kalra*

Sujata
Dr. Sujata Slathia

Convenor

S. Sangita
Dr. Sangita Nagari
Principal
Govt. College for Women
Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

Session 2021-22

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 04-10-2021

S No.	Grievance	Action Taken
1.	Menace of stray dogs	Municipality Vans were called and dogs were lifted.
2.	Menace of wasps	Remedial measures were taken
3.	Unclean and dirty washrooms and non-working of the fans	Cleanliness has been ensured and fans have been repaired.
4.	Frequent electricity cuts	PDD has been requested to ensure uninterrupted power supply during the working hours in the College.
5.	Dearth of Xerox facility in the College,	Xerox facility in the Library has been made available for the students also.

Committee Member

- 1. Dr. Seema Arora
- 2. Dr. Vasudha Chaudhari - *h-dhs*
- 3. Dr. Harjeet Kour *Hk*
- 4. Prof. Sham Lal *Sham Lal*
- 5. Prof. Syed Shehna *Shehna*
- 6. Prof. Kiran Kalra *Kiran*

Sujata
 Dr. Sujata Slathia
 Convenor

Sangita
 Dr. Sangita Nagari
 Principal
 Govt. College for Women
 Gandhi Nagar, Jammu

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

Session 2022-2023

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of Meeting submitted by the Committee on 10-10-2022

S No.	Grievance	Action Taken
1.	Request to change the uniform and allow the students to wear civil dress.	To maintain uniformity and code of conduct, demand was not accepted by the College Administration.
2.	Dearth of seating benches in the open space in the College.	Matter under active consideration of the College Administration.
3.	Non-Availability of Girls' Common Room in the College.	Construction of New Girls Common Room is already underway. Meanwhile, a Hall in the Home Science Deptt of the College has been converted into the Girls' Common Room
4.	Need of reading room, gym and indoor games in the Hostel.	Reading Room has been set up and provision for some indoor games has been made, rest under active consideration of the Hostel Committee.
5.	Dearth of Xerox facility in the College.	Library staff has been directed by the College Administration to extend their facility to the students also

Committee Members

- 1. Dr. Seema Arora
- 2. Dr. Vasudha Chaudhari *[Signature]*
- 3. Dr. Harjeet Kour *[Signature]*
- 4. Prof. Sham Lal *[Signature]*
- 5. Prof. Kiran Kalra *[Signature]*

[Signature]
Dr. Sujata Slathia

Convenor

[Signature]
 Prof. Minu Mahajan
 Principal
 Govt. College for Women
 Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu







(A Constituent College of Cluster University of Jammu)

Session 2022-2023

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 16-01-2023


S No.	Grievance	Action Taken
1.	Request for healthy lunch thali in the College Canteen at subsidized rates.	Lunch thali has been made available for all the students in the Hostel at subsidized rates.
2.	Inadequate Xerox facility in the College.	Installation of more Xerox machines under active consideration of the College Administration.
3.	Dearth of seating benches in the open space in the College.	Matter has been referred to the College Development Committee Also the Advisory as well as the Students' Welfare Committee have been asked to determine the total no. of seating benches required as per the student strength and space available.

Committee Members

- 1. Prof. Harjeet Sodhi 
- 2. Prof. Nargis Nelofar 
- 3. Prof. Anju Koul 
- 4. Prof. Shakun Mahajan
- 5. Dr. Nitasha Sawhney 
- 6. Dr. Shaista Ajaz 
- 5. Prof. Kiran Kalra 


 Dr. Vasudha Chaudhari

Convener


 Meenu Mahajan
 Principal
 Govt. College for Women
 Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu








(A Constituent College of Cluster University of Jammu)


Session 2022--23

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 06-02-2023.

S no.	Grievance	Action Taken
1.	Unclean and dirty washrooms.	Cleanliness was ensured by getting the washrooms cleaned twice a day and deep cleansing done on weekly basis.
2.	Non availability of stationery shop in the College.	Identification of suitable space as well as other formalities required are being looked into.
3.	Inadequate number of desks in the classrooms.	Purchase of new desks under active consideration of the College Administration.

Committee Members

1. Prof. Harjeet Sodhi 
2. Prof. Nargis Nelofar 
3. Prof. Anju Koul 
4. Prof. Shakun Mahajan 
5. Prof. Nitasha Sawhney 
6. Prof. Shaista Ajaz 
7. Prof. Kiran Kalra 


Prof. Vasudha Chaudhari

Convenor


Prof. Minu Mahajan
Govt. College for Women
Principal
Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu






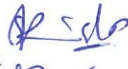

(A Constituent College of Cluster University of Jammu)


Session 2022-23

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 06-03-2023


S No.	Grievance	Action Taken
1.	Inadequate safe drinking water facility in the College	Existing water coolers have been serviced and made fully functional. Installation of new ones under active consideration of the Administration.
2.	Menace of stray dogs in the College campus	Municipality vans were called and the dogs were translocated.
3.	Dearth of books as well as cleanliness and discipline issues in the Library.	The Library Committee has been instructed by the College Administration to look into the matter and ensure cleanliness, discipline and addition of more books in the Library after consultation with the faculty of various Departments.
4.	Addition of some more eat points in the College	The College Canteen as well as the Hostel is providing ample facility to the students, so at present, addition of more eat points was not found necessary.

Committee Members

- 1. Prof. Harjeet Kour 
- 2. Prof. Nargis Neelofar 
- 3. Prof. Anju Koul 
- 4. Prof. Shakun Mahajan 
- 5. Prof. Nitasha Sawhney 
- 6. Prof. Shaista Ajaz 
- 7. Prof. Kiran Kalra 


Prof. Vasudha Chaudhari

Convenor


Prof. Minu Mahajan
Govt. College for Women
Principal
Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

Session 2022-23

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 03-04-2023

S No.	Grievance	Action Taken
1.	Broken window panes in the classrooms	The repair and renovation process has been undertaken in the College in which the repair as well as and installation of new window panes has been done. Although, most of the window panes are intact, and only a few are broken, whose repair is under active consideration.
2.	Frequent electricity cuts	Matter was taken up with the PDD and the cuts have been minimized.
3.	Extended time table of Sem II Zoology Major.	Matter was resolved by the Time Table Committee
4.	Inadequate seating capacity in the College Library.	The Library Committee has managed to increase the seating capacity of the Library to some extent by re-locating the almirahs.

Committee Members

- 1. Prof. Harjeet Kour *HJK*
- 2. Prof. Nargis Neelofar *NNeelofar*
- 3. Prof. Anju Koul *Anju*
- 4. Prof. Shakun Mahajan *Shakun*
- 5. Prof. Nitasha Sawhney *Nitasha*
- 6. Prof. Shaista Ajaz *Shaista*
- 7. Prof. Kiran Kalra *Kiran*

V. Chaudhari
 Prof. Vasudha Chaudhari
 Convenor

Minu Mahajan
 Prof. Minu Mahajan
 Principal
 Govt. College for Women
 Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar, Jammu

(A Constituent College of Cluster University of Jammu)

Session 2022-23

Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 03-05-2023

S No.	Grievance	Action Taken
1.	Inadequate number of desks in the Classrooms.	Purchase of new desks under active consideration of the College Administration.
2.	Non-availability of spacious Girls' Common Room in the College.	Construction of new Girls' Common Room is already underway.

Committee Members

- 1. Prof. Harjeet Kour *HJK*
- 2. Prof. Nargis Neolofer *N. Neolofer*
- 3. Prof. Anju Koul *Anju Koul*
- 4. Prof. Shakun Mahajan *Shakun Mahajan*
- 5. Prof. Nitasha Sawhney *Nitasha*
- 6. Prof. Shaista Ajaz *Shaista Ajaz*
- 7. Prof. Kiran Kalra *Kiran Kalra*

Vasudha Chaudhari
 Prof. Vasudha Chaudhari
Convenor

Minu Mahajan
 Prof. Minu Mahajan
Principal
 Govt. College for Women
 Gandhi Nagar, Jammu.

Govt. College for Women, Gandhi Nagar ,Jammu








(A Constituent College of Cluster University of Jammu)


Session 2022--23


Action Taken Report of Grievance Redressal Committee pertaining to the Minutes of the Meeting submitted by the Committee on 24-05-2023.

S no.	Grievance	Action Taken
1.	Demand for a well-equipped medical room preferably near the main gate.	Construction of Medical room has been initiated.
2.	Inadequate as well as non-functional fans in the classrooms.	Non -functional fans have been repaired and new ones installed.
3.	Inadequate safe drinking water facility in the College.	Purchase of 4 to 5 water coolers with suitable purification system under active consideration of the College Administration.
4.	Menace of wasps.	Remedial measures have been taken.
5.	Inadequate number of desks in the classrooms.	Process of purchase of new desks has been initiated.

Committee Members

- 1. Prof. Harjeet Sodhi 
- 2. Prof. Nargis Nelofar 
- 3. Prof. Anju Koul 
- 4. Prof. Shakun Mahajan 
- 5. Prof. Nitasha Sawhney 
- 6. Prof. Shaista Ajaz 
- 7. Prof. Kiran Kalra 


 Prof. Vasudha Chaudhari
Convenor


 Prof. Minu Mahajan
 Principal
 Govt. College for Women
 Gandhi Nagar, Jammu